Important Information for Open Registration
Accreditation Boot Camp Course Participants
2017 Version

Directions and Hotel Information

The hotel address, phone number, URL, room rate and room rate cut-off date are posted on our web site at http://www.hcprobootcamps.com/courses/10039/location-dates. The hotel websites give detailed directions to the hotel as well as information about the location. Please call the hotel directly to make a room reservation. Be sure to identify yourself as an HCPro Boot Camp participant. Please be sure to make your reservation before the cut-off date. After the cut-off date, contact the hotel to determine room availability and rates.

Course Materials

When you arrive at class, you will receive an extensive binder containing the class materials utilized throughout the boot camp. These binders will be yours to keep, so plan accordingly in allowing enough room in your luggage on the return trip home. Binders may also be shipped from the hotel at your own expense.

Classroom Time

It is an understatement to say that this course is intense. Other than breaks, we will be in class from 8:30am to approximately 4:00pm on days one and two, and from 8am to 12pm on Day 3. If the class gets behind, class may run later than 4:00pm the first two days. Please note: we will have a registration period on Day 1 from 8 to 8:30am, before the start of class.

Lunch

We typically provide coffee in the morning and drinks and snacks in the afternoon, everyone is on their own for lunch. Note that many hotels do not have restaurants on-site. If you are flying to the course, we generally recommend renting a car.
What to Bring to Class

Please bring the following to all classes:

- Highlighter
- Sticky Notes/flags
- Pen/Pencil
- We recommend bringing a copy of the Comprehensive Accreditation Manual for Hospitals if you have one. It is not required, but may be useful for in-class exercises.

Use of Laptop Computers or Electronic Devices

Our instructors demonstrate where to find many resources on the Joint Commission and CMS websites. If you have access to a laptop or tablet you may bring it to class to follow along, but you may wish to consider the power and wireless needs of your device. Many conference rooms do not have plug-ins situated conveniently to the tables so you must ensure you have sufficient battery power. HCPRO does not purchase group wireless access for the conference rooms, but many hotels provide free wireless access. You may wish to confirm your connectivity options prior to arriving at the hotel. Please be courteous in your use of electronic devices. Use of electronic devices should not disrupt the class or disturb other participants. HCPRO is not responsible for lost, stolen or damaged devices. Maintaining the security and safety of your device is your responsibility. Cell phone use during class is strictly prohibited.

Dress

Business attire is not necessary. Please dress comfortably. Also, we find that the classrooms are sometimes on the cool side, even during the warmer months. You may be more comfortable if you bring a sweater or sweatshirt in case you get cold.

Cancellation and Transfer Policy

For our cancellation and transfer policy, visit our website at http://hcprobootcamps.com/cancellation/

Contact Information

If you have any question about the Boot Camp program, please contact:

Customer Service
(800) 650-6787 phone
(800) 785-9212 fax
http://www.hcprobootcamps.com/

We Look Forward To Having You In Class!