Directions and Hotel Information
The hotel address, phone number, URL, room rate and room rate cut-off date are posted on our web site at http://hcmarketplace.com/skilled-nursing-facility-billing-boot-camp. The hotel’s website gives detailed directions to the hotel as well as information about the location. Please call the hotel directly to make a room reservation, identifying yourself as an HCPro Boot Camp participant. Please be sure to make your reservation before the cut-off date. After the cut-off date, contact the hotel to determine room availability and rates.

Course Materials
When you arrive at class, you will receive two spiral-bound workbooks containing the class materials utilized throughout the boot camp. These workbooks will be yours to keep, so plan accordingly in allowing enough room in your luggage on the return trip home. The workbooks may also be shipped from the hotel at your own expense.

Classroom Time
This is an intensive course and other than breaks, we will be in class from 8:30am – 5:00pm on both days. Cell phone use during class is strictly prohibited. We will take short breaks (up to 10 minutes each) throughout the day that will give participants an opportunity to make calls, use the restroom, etc., in addition to an hour lunch break for lunch on your own.

Lunch
We typically provide coffee in the morning and drinks and snacks in the afternoon, everyone is on their own for lunch. 

Note that many hotels do not have restaurants on-site. If you are flying to the course, we generally recommend renting a car, or investigating availability of hotel shuttle or ride share.

What to Bring to Class
Please bring the following to all classes:

- Highlighter
- Notepaper
- Sticky notes/flags
- Pen/pencil
Dress
Business attire is not necessary. Please dress comfortably. Also, we find that the classrooms are sometimes on the cool side, even during the warmer months. You may be more comfortable if you bring a sweater or sweatshirt in case you get cold.

Course Materials Copyright
All materials are copyrighted to HCPro and cannot be duplicated without written consent.

Cancellation and Transfer Policy
For our cancellation and transfer policy, visit our website at https://hcmarketplace.com/cancellations

Contact Information
If you have any questions about the Boot Camp program, please contact:

Customer Service
(800) 650-6787 phone
(800) 785-9212 fax
http://hcmarketplace.com/product-type/boot-camps

We look forward to having you in class!